

Terms and Conditions for Shell Professional Drivers Lucky Draw 2026

1. These terms and conditions shall apply to the Shell Professional Drivers Lucky Draw Promotion 2026 ("**Promotion**") organised by Shell Singapore Pte. Ltd. ("**Shell**").
2. Participation in this Promotion constitutes acceptance of these terms and conditions of Promotion.
3. "**Promotion Period**" is from 16 July 2026 to 31 October 2026 (both dates inclusive), within which the Promotion will run subject to the terms and conditions herein.
4. Shell reserves the right to change the Promotion Period in its sole and absolute discretion.

Eligibility Criteria for Promotion

5. Customers who are aged 18 years and above, and who are valid and existing (i) Shell GO+ Taxi Professional (ii) Shell GO+ Bus Professional and (iii) Shell GO+ Private Hire Professional members (except for the persons under categories listed under paragraph 6 below are eligible and may participate in this Promotion, and must enable email or push notification on Shell Asia app to allow Shell to send marketing messages via emails or push (collectively known as the "**Eligible Customers**").
6. Promotion is **not** eligible for the following categories of persons:
 - a. Shell GO+ Drivers scheme members
 - b. Shell GO+ Riders scheme members
 - c. Shell GO+ Safra scheme members
 - d. Shell GO+ Food Retailers scheme members
 - e. Shell GO+ Fleet Solutions scheme members
 - f. Shell GO+ Corporate Employee Scheme members.
 - g. Customers using corporate Shell Card, (also referred to as Shell fleet card)
 - h. Shell employees and their immediate family members (i.e. spouse, children, parents, brothers and sisters) ("**Immediate Family Members**")
 - i. Retailers and employees working at Shell service station and Shell Car Wash and their Immediate Family Members;
 - j. Best Petrol & Diesel Supply Pte Ltd employees and Immediate Family Members;
 - k. Shell retail partners including but not limited to: Markozar, McDonald's, Old Chang Kee, Sarpinos, Ya Kun Kaya Toast, No. 17 Tea, amps tea and The Gym Pod. This Promotion is not available to any potential new retail partners operating within Shell Select.
7. Eligible Customers will be automatically enrolled into all Lucky Draws and be entitled to win Bi-Weekly Draw Prize (defined hereunder) and/or Grand Draw Prize (defined hereunder) (collectively, "**Prizes**").

8. Taxi, Private Hire and Bus customers who have not signed up as a Shell GO+ Taxi Professional member, Shell GO+ Private Hire Professional member or Shell Bus Professional member will need to:
 - a. download the Shell GO+ app, by searching and downloading “**Shell Asia**” app from the app store, and
 - b. join the Taxi, Private Hire or bus scheme by registering with Best Petrol & Diesel Supply Pte Ltd, a Best Petrol and Shell Joint Venture, via the webform <https://bestpetrol.com.sg/pd/signup>. Customers will be required to provide details of their Taxi Driver’s Vocational Licence, Private Hire Car Driver’s Vocational License or Bus Driver’s Vocational License for documentation and registration.
9. Shell has the absolute discretion to determine the eligibility criteria of this Promotion. Such determination shall be final and conclusive and Shell is not obliged to give any reason for its determination.

Mechanics of Promotion

10. To participate in this Promotion, the Eligible Customers must make a qualifying purchase of a minimum S\$50 gross spend on Shell V-Power, Shell FuelSave 98, Shell FuelSave 95, and/or Shell FuelSave Diesel (“**Shell Fuels**”) within the applicable Transaction Entry Periods (defined hereunder) (“**Qualifying Purchase**”) and scan the relevant QR code in their Shell Asia App upon making the Qualifying Purchase.
11. All Qualifying Purchases made by an Eligible Customer within each Transaction Entry Period will be accumulated, and divided by S\$50 to determine the number of entries into this Promotion’s lucky draw (“**Lucky Draw**”). Any resulting fraction will be rounded up to the next whole number to determine the number of Lucky Draw entry(ies). For example: if the Eligibility Customer makes Qualifying Purchases totalling \$70 during a Transaction Entry Period, the number of Lucky Draw entries will be calculated as follows: $S\$70 \text{ divided by } S\$50 = 1.4 = \text{rounded up to two (2)}$ Lucky Draw entries.

Conducting of Lucky Draws

12. There will be seven (7) bi-weekly draws ("**Bi-Weekly Draws**"), and one (1) grand draw ("**Grand Draw**") held on the dates specified below:

Draw	Type of Draw	For Qualifying Purchases made in periods below (" Transaction Entry Period ")	Draw Date	Announcement date on Shell Promotion Webpage
1	Bi-weekly Draw	16 July 2026 – 31 July 2026	11 August 2026	18 August 2026
2	Bi-weekly Draw	1 August 2026 – 15 August 2026	20 August 2026	1 September 2026
3	Bi-weekly Draw	16 August 2026 – 31 August 2026	10 September 2026	17 September 2026
4	Bi-weekly Draw	1 September 2026 – 15 September 2026	25 September 2026	2 October 2026
5	Bi-weekly Draw	16 September 2026 – 30 September 2026	9 October 2026	16 October 2026
6	Bi-weekly Draw	1 October 2026 – 15 October 2026	23 October 2026	30 October 2026
7	Bi-weekly Draw	16 October 2026 – 31 October 2026	10 November 2026	17 November 2026
8	Grand Draw	16 July 2026 – 31 October 2026	10 November 2026	17 November 2026

13. **Bi-weekly Draw**

- a. There will be 180 winners selected in each of the seven (7) Bi-weekly Draws ("**Bi-Weekly Draws Winners**"), standing a chance to win:
- 150 x **\$20 Shell Fuels E-Voucher**
 - 25 x **\$80 Shell Fuels E-Voucher**
 - 5 x **\$150 Shell Fuels E-Voucher**
- b. A total of 1,260 Bi-Weekly Draws prizes ("**Bi-Weekly Draws Prizes**") are available to be won during the Promotion Period.
- c. Bi-Weekly Draws Winners will be drawn at random via electronic algorithm to extract the 180 winners for each Bi-Weekly Draw. The Bi-Weekly Draws will be conducted per the schedule in Clause 12 above.

- d. The Bi-weekly Draws Winners will be announced on the Shell Promotion Webpage per the schedule in Clause 12 above.
- e. The Bi-weekly Draws Prizes will be credited to the Bi-Weekly Winners' Shell Asia App Offers / Rewards page within seven (7) working days following the announcement of the Bi-Weekly Draws Winners.
- f. All Bi-Weekly Draws Prizes shall be deemed as received in good order by all Bi-Weekly Draws Winners by 30 November 2026. No correspondence or claims regarding the Bi-Weekly Draw Prizes will be entertained after this date.

14. **Grand Draw:**

- a. There will be eleven (11) winners selected in the Grand Draw ("**Grand Draw Winners**"), standing a chance to win the following prizes ("**Grand Draw Prizes**"):
 - i. 8 x \$300 CASH PRIZE
 - ii. 1 x \$1,888 CASH PRIZE
 - iii. 1 x \$2,888 CASH PRIZE
 - iv. 1 x \$3,888 CASH PRIZE

15. All Qualifying Purchases made by an Eligible Customer within the each Transaction Entry Period will be accumulated, and divided by S\$50 to determine the number of entries into this Promotion's lucky draw ("Lucky Draw"). Any resulting fraction will be rounded up to the next whole number to determine the number of Lucky Draw entry(ies). For example: if the Eligible Customer made Qualifying Purchases totalling during a Transactional Entry Period, the number of Lucky Draw entries will be calculated as follows: \$70 divided by \$50 = 1.4 = rounded up to two (2) Lucky Draw entries.

- a. Grand Draw Winners will be drawn at random via electronic algorithm to extract the 11 winners. The Grand Draw will be conducted per the schedule in Clause 12 above.
- b. The Grand Draw winners will be announced on the Shell Promotion Webpage per the schedule in Clause 12 above.
- c. Grand Draw Winners will be notified by no later than seven (7) days following the Draw date of Grand Draw winners per the schedule in Clause 12 above via email as per contact information provided in the Shell Asia app.
- d. Grand Draw Prizes not collected by 31 December 2026 will be forfeited. No correspondence or claims will be entertained in the event of such forfeiture. A Grand Draw Winner whose Grand Draw Prize has been forfeited shall not be entitled to any payment or compensation whatsoever from Shell. Shell shall under no circumstances whatsoever be liable for any invalid, forfeited or unredeemed claim or prize.

- e. The Grand Draw Winners shall ensure they remain contactable. If they are uncontactable for any reason whatsoever, Shell reserves the right to forfeit / reclaim their Grand Draw Prizes and conduct a supplementary lucky draw to replace the Grand Draw Winners.
- 16. Eligible Customers shall be responsible for all ancillary and additional costs arising from the use of the Prizes, insofar as there are not specifically indicated as part of the Prizes.
- 17. The Prizes shown on any advertising materials are for illustration purposes only. The design and colour of the Prizes may differ from the pictures shown.
- 18. Shell reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Prizes with an alternative item of any value.
- 19. Shell makes no warranty or representation (whether express or implied) on the quality, merchantability or suitability for use of the Prizes. Shell shall not be liable for any loss, injury or damage that may be suffered or incurred by any person in connection with these Prizes or the use of the Prizes.

Use of Personal Information

- 20. For purposes of organizing and conducting this Promotion (including but not limited to the awarding and accounting for the promotional items), customers may also be required to provide their personal data to Shell. By participating in this Promotion, customers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number, mailing address) by Shell, Shell's partners, respective affiliates and/or companies hired by Shell to process the data, acting strictly under the directions of Shell and in line with our policy at <https://www.shell.com.sg/privacy/b2c-notice.html> (and as updated from time to time). If selected by Shell, the personal data of customers may also be used in news features, marketing or publicity materials concerning this Promotion. Customers who have queries may contact Shell by calling +65 6235 3261 or at such number as updated by Shell from time to time, or communicate with Shell at SGP-DPO@shell.com for the local Data Privacy Officer for Singapore, or at ShellGoPlus-SG@shell.com

General

- 21. Shell reserves the right at any time in its sole and absolute discretion and without any liability whatsoever, to terminate, suspend or cancel this Promotion, substitute the promotional items, or waive or vary any of these terms and conditions without prior notice (including but not limited to the eligibility terms and criteria and the timing of any act to be done), and all Eligible Customers shall be bound by all such acts of Shell.

22. The decisions of Shell on all matters relating to or in connection with this Promotion, including in relation to any dispute in connection with this Promotion, are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning this Promotion.
23. Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with this Promotion howsoever arising, including but not limited to, the redemption and use of the promotional items, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort (including negligence) or otherwise. For the avoidance of doubt, any cancellation, termination or suspension by Shell of this Promotion shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
24. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, these terms and conditions shall prevail.
25. This Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all Eligible Customers are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.
26. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any terms of such agreement.