

Terms and Conditions for Shell Recharge Off-Peak Promotion

1. These terms and conditions shall apply to the Shell Recharge Off-Peak Promotion (“**Promotion**”) organised by Shell Singapore Pte. Ltd. and its affiliate, Zeco Systems Pte. Ltd., collectively doing business in Singapore as “**Shell Recharge**”.
2. Participation in this Promotion constitutes acceptance of these terms and conditions of the Promotion.
3. “**Promotion Period**” is from 26 February 2024 (commencing at 10 pm on 26 February) to 25 March 2024 (concluding at 6 am on 25 March), between 10pm to 6am daily (both dates inclusive), within which the Promotion will run subject to the terms and conditions herein.

Eligibility Criteria for Promotion

4. This Promotion is available to Shell Recharge Asia mobile app customers during the Promotion Period:
 - (a) who charge at Shell service stations with Shell Recharge chargers as listed in Table A; and
 - (b) who charge their electric vehicle (“**EV**”), anytime from 10pm onwards and complete such charging session by 6am.

(The customers who fulfil both the criteria in (a) and (b) are referred to as the “**Eligible Customers**”).

Table A – List of Shell service stations with Shell Recharge chargers

Participating Shell Stations	Address
Shell Lakeview	80 Upper Thomson Rd S574326
Shell Seletar Hills	298 Yio Chu Kang Road S805908
Shell Choa Chu Kang	20 Choa Chu Kang Drive S689717
Shell Telok Blangah	450 Telok Blangah Road S098857
Shell Changi Kembangan	460 Changi Road S419883
Shell Tampines	9 Tampines Ave 2 S529731
Shell Pasir Ris	1 New Loyang Link S506931
Shell Bukit Batok Road	11 Bukit Batok West Ave 3 S659166
Shell Havelock	548 Havelock Rd S169637
Shell Ang Mo Kio Ave 6	3535 Ang Mo Kio Ave 6 S569839
Shell Upper Bukit Timah PIE	35 Upper Bukit Timah Road S588166
Shell Sengkang	61 Sengkang East Road S545015
Shell Punggol	821 Punggol Road S829169
Shell Braddell	110 Braddell Road S359914
Shell Serangoon Garden	49 Serangoon Garden Way S555944
Shell Paya Lebar Macpherson	255 Paya Lebar Road S409037
Shell Dunearn Uni	314 Dunearn Rd S299551
Shell Macpherson	259 MacPherson Road S348584
Shell Boon Lay	2 Boon Lay Avenue S649960
Shell Geylang Lorong 7	203 Geylang Road S389266
Shell Newton Hooper Road	150 Bukit Timah Rd S229846
Shell Dunman	743 Dunman Road S439241

Shell Bukit Batok Nature Park	28 Bukit Batok East Ave 6 S659760
Shell Paya Lebar PIE	98 Paya Lebar Road S409008
Shell Dunearn Eng Neo	648 Dunearn Road S289629
Shell Alexandra	358 Alexandra Road S159950
Shell Thomson Novena	324 Thomson Rd S307672

Promotion

5. **Qualifying charging session at Shell service stations with Shell Recharge chargers**

- (a) During the Promotion Period, Eligible Customers charging their EV anytime from 10pm onwards and complete charging at 6am at participating Shell service stations with Shell Recharge chargers will enjoy a promotional discount of S\$0.05 (five cents) per kWh on their charging transaction.
- (b) An example of the Promotion mechanics is as follows:
- Regular charging session price: \$0.72 per kWh
 - Promotion discount charging session price: \$0.67 per kWh

An Eligible Customer who commences his charging session at 05:45:00 on 28 February 2024 (i.e. within the Promotion Period) will be entitled to the promotional discount of S\$0.67 per kWh for such charging session carried out between 05:45:00 to 06:00:00. If the same charging session continues until 06:45:00 on 28 February 2024, the Eligible Customer will be charged S\$0.72 per kWh for the charging session carried out between 06:00:01 to 06:45:00. A breakdown of the estimated fees are set out below:

Assume that customer consumed 10kWh in each 15 minutes interval.

- *Promotional Period (28 February 2024, 05:45:00 to 06:00:00) – \$0.67 x 10kWh = \$6.70*
- *Non-Promotional Period (28 February 2024, 06:00:01 to 06:45:00) – \$0.72 x 30kWh = \$21.60*

Total Fees payable – \$28.30

(Above regular charging session and promotion discount charging session price stated in 5(b) is an example. Please refer to Shell Recharge Asia app for actual pricing)

6. EV drivers who are currently entitled to a discount off prevailing rates will still be entitled to the same discount under the same terms and conditions of the existing discount. The existing discount off will be applied after the promotional discount of \$0.05 (five cents) per kWh.

Use of Personal Information

7. For purposes of organizing and conducting this Promotion (including but not limited to the awarding and accounting for the promotional items), customers may also be required to provide their personal data to Shell Recharge. By participating in this Promotion, customers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number, mailing address) by

Shell Recharge, Shell Recharge's partners, respective affiliates and/or companies hired by Shell Recharge to process the data, acting strictly under the directions of Shell Recharge and in line with our policy at <https://greenlots.com/singapore/privacy-policy-terms/> (and as updated from time to time). If selected by Shell Recharge, the personal data of customers may also be used in news feature, marketing or publicity materials concerning this Promotion. Customers who have queries may contact Shell Recharge Singapore's Customer Services Centre at support.asia@shellrecharge.com or by calling the customer hotline 6227 5944 or at such number as updated by Shell Recharge from time to time.

General

8. Shell Recharge reserves the right at any time in its sole and absolute discretion and without any liability whatsoever, to terminate, suspend or cancel this Promotion, substitute the promotional items for redemption, or waive or vary any of these terms and conditions without prior notice (including but not limited to the eligibility terms and criteria and the timing of any act to be done), and all customers shall be bound by all such acts of Shell Recharge.
9. The decisions of Shell Recharge on all matters relating to or in connection with this Promotion, including in relation to any dispute in connection with this Promotion, are final, conclusive and binding. Shell Recharge shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning this Promotion.
10. Shell Recharge shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with this Promotion howsoever arising, including but not limited to, the redemption and use of the promotional items, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort (including negligence) or otherwise. For the avoidance of doubt, cancellation, termination or suspension by Shell Recharge of this Promotion shall not entitle any party to any claim or compensation against Shell Recharge for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
11. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, these terms and conditions shall prevail.
12. This Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all customers participating in this Promotion are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.
13. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce any terms of such agreement.