

Terms and Conditions for “What's The Hack?” New Shell Fuels Launch Social Contest Post (2019)

1. These terms and conditions shall apply to the **“What's The Hack?” New Shell Fuels Launch Social Contest Post (2019)** (“Contest”) and is organised by Shell Eastern Petroleum (Pte) Ltd (“Shell”).
2. By registering or taking part in the Contest, you agree to be bound by these Contest Terms and Conditions and the decisions of Shell in relation to and in connection with the Contest.
3. This contest is valid from 25 April 2019 to 2 May 2019, both dates inclusive (the "Contest Period").
4. Shell reserves the right to change the Contest Period at its sole and absolute discretion.

Eligibility Criteria

5. Save for employees of Shell, Royal Dutch Shell plc, and their respective affiliates from time to time (collectively “the Shell Group”), their advertising agency and external auditors, as well as their respective employees’ immediate family members, all members of the public with a valid Facebook account are invited to participate in the Contest.
6. In order to participate in the Contest and be eligible for the Contest, participants would have to publicly share their answers in the comments section on Shell’s Facebook post (“successful answers”) as defined below:
 - i. The participant must comment and answer an efficiency question as stated on the **“What's The Hack?” New Shell Fuels Launch Social Contest Post (2019)** on Shell Facebook post thread; and
 - ii. The participant must be above 18 years of age.

Successful participants who satisfy the eligibility criteria and successfully comment on Shell Facebook post to share their answer as set out above shall be collectively referred to as the “Participants”.

7. Shell reserves the absolute discretion to disqualify anyone that does not meet the criteria set out in these terms. Such determination is final and conclusive and Shell shall not oblige to give any reason whatsoever for the same (including any reason for disqualifying any person from participating in the Contest).
8. All successful submissions by the Participants will be collated upon the end of the submission period on 2 May 2019, 2359h.
9. One (1) Participant will be entitled to win Thirty Singapore Dollars (\$30) worth of Shell fuel vouchers (the “Prize”), and shall be selected from the Participants by a panel of judges at the sole and absolute discretion of Shell (the “Winner”). For Participants with more than one submission, only one submission will be entitled to win the Prize. Shell reserves the right to change the Prize to any other item it deems fit, and no correspondence shall be entertained on the same.
10. The Prize is not exchangeable for cash, partially or wholly or for other goods/services, or otherwise, either partially or wholly. Shell reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Prize with an alternative item of equal or greater value.

11. The Winner will be notified via the Facebook post after the end of the contest. The Participant must respond within three (3) days of the selection and provide the following contact details to Shell so that the Winner can also be notified via email:

- Full name as per NRIC/Passport; and
- Contact number
- Email address

The Winner will be provided the details of the arrangement of the collection of Prize. Shell shall have the sole and absolute discretion to redraw further Participant(s) to be the Winner in the event that the Participant selected does not respond within three (3) days from the notification email.

Collection of the Prize

12. Shell reserves the right to disqualify any winning entry selected for failure to comply with any terms and conditions of this Contest, including but not limited to a failure to provide true, complete and accurate information and inability to submit proof of identity when collecting the Prize. In such an event, the Prize shall be withheld and Shell in its sole and absolute discretion may award the Prize to another reserve entry drawn or donate the equivalent amount to an approved charitable organisation.

13. The Winner will be responsible to collect the Prize on or before **28 June 2018** failing which the Prize shall be forfeited ("Unclaimed Prize"). No correspondence or claims will be entertained in the event of such Unclaimed Prize. A Winner whose Prize has been forfeited shall not be entitled to any payment or compensation whatsoever from Shell.

14. In the event the Prize(s) remain unclaimed two (2) months after the Contest Period, the Prize(s) or their equivalent value, shall be donated to the Community Chest or to such other approved charity. The approved charity will be selected at the sole discretion of Shell.

Use of Personal Information

15. By participating in the Contest, the Participants (including the Winner) are deemed to have consented to the collection, processing, use, disclosure and storage of their personal data which may include their names, mobile phone number, e-mail address, mailing address and NRIC or passport number, image, voice and/or likeness by Shell Group of companies and/or companies hired by Shell for organizing and conducting this Contest, editorial, advertising, promotional, marketing and/or other purposes without any payment and/or compensation except where prohibited by law and Participants are also deemed to have consented to receiving promotional, marketing and other publicity information relating to products and services offered by Shell and/or its affiliates from time to time. If a participant does not wish to receive such information from Shell, the participant may inform Shell of his or her intention to withdraw consent by calling 1800-261-5322 from Monday to Friday between 8.30am and 6.00pm. If so selected by Shell, the personal data of Participants may be used in news features, marketing or publicity materials concerning this Contest. Use, collection and disclosure of personal data will be in line with Shell's privacy policy at <https://www.shell.com.sg/privacy.html> and any requests can be made via Participants' Shell account profile or communicate with Shell at SGP-DPO@shell.com for the local Data Privacy Officer for Singapore, at www.shellescape.com or by calling the Shell Escape customer hotline 18003722733 or at such number as updated by Shell from time to time.

General

16. Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with the Contest howsoever arising, including but not limited to, the qualification of Participants, the voting mechanism and fulfilment of the Prize(s), any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise. For the avoidance of doubt, cancellation, termination or suspension by Shell of this Contest shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
17. The decisions of Shell on all matters relating to or in connection with the Contest, the Prize and Participants are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning the Contest.
18. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Contest, these terms and conditions shall prevail.
19. Shell reserves the right at any time in its sole and absolute discretion to determine and/or amend or vary these terms and conditions without prior notice, including but not limited to cancelling, terminating or suspending this Contest, the eligibility terms and criteria, the redemption of the Prize, and the timing of any act to be done, and all Participants shall be bound by these amendments.
20. The Contest and these terms and conditions shall be governed by the laws of the Republic of Singapore and all Participants are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore Courts.