

Terms and Conditions for Win a Polestar 4 Shell 2025 lucky draw

1. These terms and conditions shall apply to the Win a Polestar 4 Shell 2025 lucky draw ("**Promotion**") organised by Shell Singapore Pte. Ltd. ("**Shell**").
2. Participation in this Promotion constitutes acceptance of these terms and conditions of Promotion.
3. "**Promotion Period**" is from 6 January 2025 to 30 March 2025 (both dates inclusive), within which the Promotion will run subject to the terms and conditions herein.
4. Shell reserves the right to change the Promotion Period in its sole and absolute discretion without prior notice and without any liability.

Eligibility Criteria for Promotion

5. Customers based in Singapore who are aged 18 years and above, and who:
 - i. are valid and existing (i) Shell Asia App members and part of Singapore's Shell GO+ Loyalty Program or (ii) Shell Recharge Asia App members; and;
 - ii. make a Qualifying Purchase (defined hereunder) within the applicable Transaction Entry Periods (defined hereunder) are entitled to participate in this Promotion subject to terms and conditions herein ("**Eligible Customers**").
 - iii. Shell Asia App members must allow Shell Singapore to send marketing messages via emails or push notifications to them.
6. This Promotion is not eligible for the following categories of persons:
 - i. Shell and Shell Recharge Solutions employees and immediate family members;
 - ii. Retailers and employees working at Shell service station and Shell Car Wash and their immediate family members;
 - iii. Wearnes Automotive employees and immediate family members;
 - iv. Shell Autoserve customers; or
 - v. Shell retail partners including but not limited to: Markozar, McDonald's, Old Chang Kee, Sarpinos, Ya Kun Kaya Toast, No. 17 Tea, amps tea and The Gym Pod. This Promotion is not available to any potential new retail partners operating within Shell Select.
7. Shell has the sole and absolute discretion to determine the eligibility of customers. Such determination shall be final and conclusive and Shell is not obliged to give any reason for its determination.

Mechanics of Promotion

8. Qualifying Purchases

- i. To qualify for one (1) Lucky Draw entry, Eligible Customers must make a qualifying purchase of minimum S\$15 gross spend (i) on Shell FuelSave 98, Shell FuelSave 95 or Shell FuelSave Diesel (collectively, “Shell Fuels”), (ii) on any items at a Shell Select store (save and except for any tobacco products or service items), or (iii) at a Shell Car Wash; or
 - ii. To qualify for two (2) Lucky Draw entries, Eligible Customers must make a qualifying purchase of minimum S\$15 gross spend (a) on Shell V-Power or (b) on EV car charging at any Shell Recharge locations in Singapore or (c) by making any of these Qualifying Purchases through the Shell SmartPay function in the Shell Asia App.
9. To qualify for this Promotion and be entitled to the Lucky Draw entries, Eligible Customers must scan the relevant code in their Shell GO+ App upon making the Qualifying Purchases in order for such purchases be captured in the Shell Asia App or Shell Recharge Asia App, as the case may be.
10. All transactions made by each Eligible Customer within each Transaction Entry Period will be accumulated, summed up, and divided by S\$15 to calculate the number of entries entitled for the respective Lucky Draws. The number of Lucky Draw entries will be rounded up to the nearest whole number. Example: Eligible Customer purchases gross spends S\$70 on Shell V-Power. Number of Lucky Draw entries = ($\$70 \text{ divide by } \15) multiply by 2 = $\$4.6 \times 2 = \$9.3 = 10$ chances (rounded up).

11. Conducting of Lucky Draws

There will be six (6) Biweekly Draws held every two weeks, two (2) Monthly Draws and one (1) Grand Draw at the end of the Promotion Period (collectively, “Lucky Draws”) on the dates specified below:

Draw	Type of Draw	For transactions made in periods below (“Transaction Entry Period”)	Draw Date	Announcement Dates
1	Biweekly Draw	6 January to 19 January 2025	21 January 2025	28 January 2025
2	Biweekly Draw	20 January to 2 February 2025	4 February 2025	11 February 2025
3	Biweekly Draw	3 February to 16 February 2025	18 February 2025	25 February 2025
4	Biweekly Draw	17 February to 2 March 2025	4 March 2025	11 March 2025
5	Biweekly Draw	3 March to 16 March 2025	18 March 2025	25 March 2025
6	Biweekly Draw	17 March to 30 March 2025	1 April 2025	8 April 2025
7	Monthly Draw	1 February to 28 February 2025	4 March 2025	11 March 2025
8	Monthly Draw	1 March to 30 March 2025	1 April 2025	8 April 2025
9	Grand Draw	6 January to 30 March 2025	1 April 2025	4 April 2025

12. Biweekly Draw

- i. In each of the six (6) Bi-weekly Draw, fifty (50) winners will be selected to win one of the following Biweekly Draw prizes ("**Biweekly Draw Prizes**") -
 - i. 32 x 900 Shell GO+ points or up to 45kWh of Shell Recharge charging credits (worth up to S\$30)
 - ii. 14 x 1,500 Shell GO+ points or up to 70kWh of Shell Recharge charging credits (worth up to S\$50)
 - iii. 4 x 3,000 Shell GO+ points or up to 140kWh of Shell Recharge charging credits (worth up to S\$100)
- ii. The above-mentioned Shell GO+ points can be redeemed for Shell Fuels (including Shell V-Power), services at Shell Car Wash, Shell Select E-vouchers or Shell Recharge charging credits.

13. Monthly Draw:

- i. During the first (1st) Monthly Draw, one (1) winner will be selected to win 105,000 Shell GO+ points (worth up to S\$3,500) or one (1) year free Shell Recharge charging credits (equivalent to up to 1,944 kWh). The said Shell GO+ points can be redeemed for Shell Fuels (including Shell V-Power), services at Shell Car Wash, Shell Select E-vouchers or Shell Recharge charging credits ("**1st Monthly Draw Prize**").
- ii. During the second (2nd) Monthly Draw, one (1) winner will be selected to win 14,560 Shell GO+ points. The said Shell GO+ points can be redeemed for Shell Car Wash vouchers ("**2nd Monthly Draw Prize**").

14. Grand Draw:

- i. There will be one (1) round of Grand Draw, where one (1) winner will be selected to win one (1) Polestar 4 Long Range Single Motor Car ("**Giveaway Car**") and one (1) year worth of free Shell Recharge charging credits (equivalent to up to 1,944kWh) ("**Grand Draw Prizes**").
- ii. The Grand Draw Prizes include the Giveaway Car itself as one of the prizes for the Grand Draw and does not include any other entitlements, provisions and/or incidentals, which shall be the sole responsibility (and at the cost) of the winner, including but not limited to costs and taxes such as:
 - Certificate of Entitlement (COE);
 - Additional Registration Fee (ARF);
 - Servicing;
 - Motor vehicle insurance;
 - Road Tax;

- In-vehicle unit and installation
- Number Plate;
- Registration fee; and
- Any other miscellaneous costs and/or taxes involved in the registration, transfer and ownership of motor vehicles in Singapore.

iii. In relation to the Giveaway Car -

- The timing of the Giveaway Car to be delivered to the Grand Draw winner will be subject to successful COE bidding should the Grand Draw winner take the car;
- The Giveaway Car will include a 5-year factory warranty and an 8 year battery warranty;
- The Grand Draw winner shall accept the Giveaway Car on an 'as-is' condition. The actual specification of the Giveaway Car may differ from the visual used in all printed collaterals.
- The colour choice of the Giveaway Car is based on Shell's discretion.
- The Giveaway Car is not transferable or exchangeable for credit, cash or in kind and is subject to the terms herein.

15. Winners for the Lucky Draws will be drawn at random via electronic algorithm on the dates per the schedule in paragraph 11 above. Winners' official announcement will be posted on www.shell.com.sg/2025luckydraw on the dates per the schedule in paragraph 11 above. For the purposes of identification and verification, the names and the last 4 digits of mobile number of the winners for the Lucky Draws will be shared in the abovesaid winners' official announcement. Winners will be notified separately via email by no later than two (2) days following Shell's official announcement.

16. All prizes for the Lucky Draws ("**Prizes**") are not transferable or exchangeable for cash, credit or in kind and is subject to the terms herein. Winners shall be responsible for all ancillary and additional costs arising from the use of the Prizes insofar as these are not specifically indicated as part of the Prizes.

17. The Prizes shown on any advertising materials are for illustration purposes only. The design and colour of the Prizes may differ from the pictures shown.

18. After the Grand Draw winner has been notified of such win by Shell, the winner is required to contact the representative from Wearnes Automotive Pte. Ltd. ("**Wearnes**") within seven (7) calendar days upon notification by Shell. The contact details of the Wearnes representative shall be provided in the winner's notification from Shell. Thereafter, all correspondences and arrangements in relation to the collection of

the Giveaway Car and all other matters relating thereto shall be made directly between the Grand Draw winner and Wearnes. Shell shall not be responsible for any issues arising from the collection, delivery or condition of the Giveaway Car. Delivery of the Giveaway Car to the Grand Draw winner is the sole responsibility of and shall be fulfilled by Wearnes. All registration processes, including but not limited to COE bidding, will be conducted solely by Wearnes. Shell shall not be liable for any delays, defects or other issues related to the Giveaway Car once the Grand Draw winner has been notified.

19. All Biweekly and Monthly Draw Prizes shall be deemed as received in good order by 11 April 2025. No correspondence or claims regarding the Prizes will be entertained after this date. Grand Prize Winner will need to indicate to Wearnes by 11 April 2025 if the car is to be received and registered for use. No correspondence or claims will be entertained in the event of such forfeiture and the Grand Draw winner shall not be entitled to any payment or compensation whatsoever from Shell. Shell shall under no circumstances whatsoever be liable for any invalid, forfeited or unredeemed claim or prize.
20. The Grand Draw Winner shall ensure they remain contactable. If they are uncontactable within 7 days for any reason whatsoever, Shell reserves the right to forfeit / reclaim the prizes and conduct a Supplementary Lucky Draw to replace the winner.
21. Shell reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Prizes with an alternative item of any value without prior notice and without any liability.
22. Shell makes no warranty or representation (whether express or implied) on the quality, merchantability or suitability for use of the Prizes. Shell shall not be liable for any loss, injury or damage that may be suffered or incurred by any person in connection with these Prizes or the use of the Prizes.

Use of Personal Information

23. For purposes of organizing and conducting this Promotion (including but not limited to the awarding and accounting for the Lucky Draws), Eligible Customers may also be required to provide their personal data to Shell. By participating in this Promotion, Eligible Customers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number, mailing address) by Shell, Shell's partners, respective affiliates and/or companies hired by Shell to process the data, acting strictly under the directions of Shell and in line with our policy at <https://www.shell.com.sg/privacy/b2c-notice.html> (and as updated from time to time). If selected by Shell, the personal data of Eligible Customers, including but not limited to images, recordings, interview statements and/or testimonials may also be used in news features, marketing or publicity materials concerning this Promotion. Monthly and Grand Prize

Winners are required to attend a prize presentation ceremony on a mutually agreed date. Eligible Customers who have queries may contact Shell by calling +65 6235 3261 or at such number as updated by Shell from time to time, or communicate with Shell at SGP-DPO@shell.com for the local Data Privacy Officer for Singapore, or at ShellGoPlus-SG@shell.com

General

24. Shell reserves the right at any time in its sole and absolute discretion and without any liability whatsoever, to terminate, suspend or cancel this Promotion, substitute any of the Prizes (including any part of the Grand Draw Prizes), or waive or vary any of these terms and conditions without prior notice (including but not limited to the eligibility terms and criteria and the timing of any act to be done), and all Eligible Customers shall be bound by all such acts of Shell.
25. The decisions of Shell on all matters relating to or in connection with this Promotion, including in relation to any dispute in connection with this Promotion, are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning this Promotion.
26. Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with this Promotion howsoever arising, including but not limited to, the redemption and use of any of the Prizes, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort (including negligence) or otherwise. For the avoidance of doubt, any cancellation, termination or suspension by Shell of this Promotion shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
27. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, these terms and conditions shall prevail.
28. This Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all Eligible Customers are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.
29. A person who is not a party to this Promotion governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of its terms.