

Terms and Conditions for Shell Professional Drivers Festive Draw 2023-2024

1. These terms and conditions shall apply to the Shell Professional Drivers Festive Draw Promotion 2023/2024 (“Promotion”) organised by Shell Singapore Petroleum (Pte) Ltd (“Shell”).
2. Participation in this Promotion constitutes acceptance of these terms and conditions of Promotion.
3. “Promotion Period” is from 1 December 2023 to 29 February 2024 (both dates inclusive), within which the Promotion will run subject to the terms and conditions herein.
4. Shell reserves the right to change the Promotion Period in its sole and absolute discretion.

Eligibility Criteria for Promotion

5. Customers who are aged 18 years and above, and who:
 - a. are valid and existing (i) Shell GO+ Taxi Professional and (ii) Shell GO+ Private Hire Professional members are eligible (collectively known as the “Eligible Members”) and may participate in the Promotion
 - b. make a qualifying purchase of Shell fuels (i.e. Shell V-Power, Shell FuelSave 98, Shell FuelSave 95, and/or Shell FuelSave Diesel) (“Shell Fuels”) at any Shell station

(where the customers in (a) and (b) are collectively referred to as the “Eligible Customer(s)”).

6. Promotion is **not** applicable for (i) Shell GO+ Drivers, (ii) Shell GO+ Riders and (iii) Shell GO+ Corporate Employee Scheme members. Customers using corporate Shell Card, (also referred to as Shell fleet card) are **not** eligible for the Promotion.
7. Eligible Customers must register to opt-in to participate in this Promotion, by completing a one-time registration via the online form on the Shell website at <https://www.shell.com.sg/motorists/promotions/shell-festive-draw.html> (“Shell Promotion Webpage”) to provide valid contact information including (i) Name per NRIC, (ii) Shell GO+ Digital ID (iii) Mobile phone number, and (iv) Email address, (hereby referred to as “Eligible Participant(s)”), where personal data collected will be used for purpose of this Promotion only.
Once registered, Eligible Participants will be automatically enrolled into all Lucky Draws held following the date of registration.
8. Taxi and Private Hire customers who have not signed up as a Shell GO+ Taxi Professional member or Shell GO+ Private Hire Professional member will need to:
 - a. download the Shell GO+ app, by searching and downloading “Shell Asia” app from the app store, and
 - b. join the Taxi or Private Hire scheme by registering with Best Petrol & Diesel Supply Pte Ltd, a Best Petrol and Shell Joint Venture, via the webform <https://bestpetrol.com.sg/pd/signup>. Customers will be required to provide details of their Taxi Driver’s Vocational Licence or Private Hire Car Driver’s Vocational License for documentation and registration.

9. Shell has the absolute discretion to determine the eligibility of customers. Such determination shall be final and conclusive and Shell is not obliged to give any reason for its determination.

Mechanics of Promotion

10. Eligible Participants must make a qualifying purchase of minimum S\$50 gross spend on Shell Fuels within the applicable Transaction Entry Periods to qualify for a minimum of one (1) chance to win in the respective Lucky Draws.
11. Every S\$50 gross fuel spend for transactions made within the applicable Transaction Entry Period of each draw will entitle the Eligible Participant to one (1) chance to win a prize of the respective draw.
12. All transactions made by each Eligible Participant within each Transaction Entry Period will be accumulated, summed up, and divided by S\$50 to calculate the number of chances entered in the respective Lucky Draws.

Conducting of Lucky Draws

13. There will be six (6) Bi-weekly Draws held every two weeks, and one (1) Grand Draw held at the end of the Promotion period on the dates specified below:

Draw	Type of Draw	For fuel transactions made in periods below ("Transaction Entry Period")	Draw Date
1	Bi-weekly Draw	1 December 2023 - 15 December 2023	19 December 2023
2	Bi-weekly Draw	16 December 2023 - 31 December 2023	5 January 2024
3	Bi-weekly Draw	1 January 2024 - 15 January 2024	18 January 2024
4	Bi-weekly Draw	16 January 2024 - 31 January 2024	2 February 2024
5	Bi-weekly Draw	1 February 2024 - 15 February 2024	19 February 2024
6	Bi-weekly Draw	16 February 2024 - 29 February 2024	4 March 2024
7	Grand Draw	1 December 2023 - 29 February 2024	11 March 2024

14. Bi-weekly Draw

- a. There will be 280 winners selected in each of the six Bi-weekly Draws. Eligible Participants stand to win:
- i. 250 x **\$10 Shell Fuels E-Voucher**
 - ii. 25 x **\$50 Shell Fuels E-Voucher**
 - iii. 5 x **\$150 Shell Fuels E-Voucher**

A total of 1,680 Bi-weekly Draw prizes to be won in the Promotion Period.

- b. Winners will be drawn at random via electronic algorithm to extract 280 winners each week ("**Bi-weekly Winners**") The Bi-weekly Lucky Draws will be conducted per the schedule in Clause 13 above.

- c. Announcement of Bi-weekly Winners will be posted on the Shell Promotion Webpage by no later than 7 days following the respective Draw Dates.
- d. Bi-weekly Draw prizes will be automatically pushed directly via the Shell GO+ app to the Bi-weekly Winners' app Offers / Rewards page, no later than 7 days following the announcement of the winners.
- e. All Bi-weekly Draw prizes shall be deemed as received in good order by all Bi-weekly Winners by 31 March 2024. No correspondence or claims regarding Bi-weekly prizes will be entertained after this date.

15. **Grand Draw:**

- a. There will be 3 winners selected in the Grand Draw. Eligible Participants stand to win:
 - i. 1 x \$1,888 CASH PRIZE
 - ii. 1 x \$2,888 CASH PRIZE
 - iii. 1 x \$3,888 CASH PRIZE
- b. All transactions made by each Eligible Participant within the applicable Transaction Entry Period of 1 December 2023 and 29 February 2024 will be accumulated, summed up, and divided by S\$50 to calculate the number of chances to be entered in the Grand Draw.
- c. The three winners will be drawn at random via electronic algorithm to extract three winners and conducted per the schedule in Clause 13 above.
- d. Announcement of winners will be posted on the Shell Promotion Webpage by no later than 7 days following the respective Draw Dates.
- e. Grand Draw Winners will be notified by no later than 7 days following the date of announcement of winners via Email / SMS / Shell GO+ in-app notification as per contact information provided in Clause 7.
- f. Grand Draw prizes not collected by 30 April 2024 will be forfeited. No correspondence or claims will be entertained in the event of such forfeiture. A winner whose prize has been forfeited shall not be entitled to any payment or compensation whatsoever from Shell. Shell shall under no circumstances whatsoever be liable for any invalid, forfeited or unredeemed claim or prize.
- g. The Grand Draw Winners shall ensure they remain contactable. If the winners are uncontactable for any reason whatsoever, Shell reserves the right to forfeit / reclaim the prizes and conduct a Supplementary Lucky Draw to replace winners.

16. The winner of any Prize shall be responsible for all ancillary and additional costs arising from the use of the Prize, insofar as these are not specifically indicated as part of the Prize.

17. The Prizes shown on any advertising materials are for illustration purposes only. The design and colour of the Prizes may differ from the pictures shown.
18. The Prizes are not exchangeable for cash, partially or wholly or for other goods/ services, or otherwise, either partially or wholly.
19. Shell reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Prizes with an alternative item of any value.
20. Shell makes no warranty or representation (whether express or implied) on the quality, merchantability or suitability for use of the Prizes. Shell shall not be liable for any loss, injury or damage that may be suffered or incurred by any person in connection with these Prizes or the use of the Prizes.

Use of Personal Information

21. For purposes of organizing and conducting this Promotion (including but not limited to the awarding and accounting for the promotional items), customers may also be required to provide their personal data to Shell. By participating in this Promotion, customers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number, mailing address) by Shell, Shell's partners, respective affiliates and/or companies hired by Shell to process the data, acting strictly under the directions of Shell and in line with our policy at <https://www.shell.com.sg/privacy/b2c-notice.html> (and as updated from time to time). If selected by Shell, the personal data of customers may also be used in news features, marketing or publicity materials concerning this Promotion. Customers who have queries may contact Shell by calling +65 6235 3261 or at such number as updated by Shell from time to time, or communicate with Shell at SGP-DPO@shell.com for the local Data Privacy Officer for Singapore, or at ShellGoPlus-SG@shell.com

General

22. Shell reserves the right at any time in its sole and absolute discretion and without any liability whatsoever, to terminate, suspend or cancel this Promotion, substitute the promotional items, or waive or vary any of these terms and conditions without prior notice (including but not limited to the eligibility terms and criteria and the timing of any act to be done), and all Customers shall be bound by all such acts of Shell.
23. The decisions of Shell on all matters relating to or in connection with this Promotion, including in relation to any dispute in connection with this Promotion, are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning this Promotion.
24. Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with this Promotion howsoever arising, including but not limited to, the redemption and use of the promotional items, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the

post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort (including negligence) or otherwise. For the avoidance of doubt, any cancellation, termination or suspension by Shell of this Promotion shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

25. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, these terms and conditions shall prevail.
26. This Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all Eligible Customers are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.
27. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any terms of such agreement.