Terms and Conditions for "Free drink when you self-serve at selected Shell stations August 2022" Promotion

- 1. These terms and conditions shall apply to the "Free drink when you self-serve at selected Shell stations August 2022 promotion" (the "**Promotion**") organised by Shell Eastern Petroleum (Pte) Ltd ("**Shell**").
- 2. Participation in this Promotion constitutes acceptance of these terms and conditions.
- 3. This Promotion is valid from 15 August 2022 to 14 September 2022 (both dates inclusive) or while stocks last ("Promotion Period").

Eligibility

- 4. This Promotion is available to all customers who choose to self-serve at selected pump islands at selected Shell stations in Singapore. Pump islands 1 and 2 are generally designated as self-serve pump islands but this may vary at certain stations.
- 5. Self-serve refers to customers filling up fuel at the self-serve pump island themselves, without any assistance from staff at the Shell stations.

Promotion

- 6. Each customer who self-serves at the following Shell stations in Singapore:
 - (i) Shell Marsiling
 - (ii) Shell Havelock
 - (iii) Shell Hougang
 - (iv) Shell Newton Circus
 - (v) Shell Sembawang
 - (vi) Shell Sengkang
 - (vii) Shell Serangoon Garden
 - (viii) Shell Tuas
 - (ix) Shell Yio Chu Kang
 - (x) Shell Yishun

can redeem a free canned drink (the "Free Drink") when making payment for the fuel at the cashier within the Shell Select convenience store located at such Shell station.

7. The Free Drink will be redeemable from 15 August 2022 to 14 September 2022 (both dates inclusive) or while stocks last.

Use of Personal Information

8. For purposes of organizing and conducting this Promotion (including but not limited to the awarding and accounting for the promotional items), customers may also be required to provide their personal data to Shell. By participating in this Promotion, customers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number, mailing address) by Shell, Shell's partners, respective affiliates and/or companies hired by Shell to process the data, acting strictly under the directions of Shell and in line with our policy at https://www.shell.com.sg/privacy/b2c-notice.html (and as updated from time to time). Customers who have queries may contact Shell by calling +65 6235 3261 or at such number as updated by Shell from time to time, or communicate with Shell at SGP-DPO@shell.com for the local Data Privacy for Singapore, or at www.shellescape.com.

General

- 9. Shell reserves the right at any time, in its sole and absolute discretion and without any liability whatsoever, to terminate, suspend or cancel this Promotion, substitute the promotional items for redemption, or waive or vary any of these terms and conditions without prior notice (including but not limited to the eligibility terms and criteria, and the timing of any act to be done), and all customers shall be bound by all such acts of Shell.
- 10. The decisions of Shell on all matters relating to or in connection with this Promotion, including in relation to any dispute in connection with this Promotion, are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning this Promotion.
- 11. Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with the Promotion howsoever arising, including but not limited to, the redemption and use of the Promotion items, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort (including negligence) or otherwise. For the avoidance of doubt, cancellation, termination or suspension by Shell of this Promotion shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 12. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
- 13. This Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all customers participating in this Promotion are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.
- 14. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce any terms of such agreement.