



SHELL EASTERN PETROLEUM (PTE) LTD

Shell House, #04-00
83 Clemenceau Avenue
Singapore 239920

2 January 2014

Dear Resident,

SHELL SEMBAWANG RETAIL STATION TO RE-OPEN IN JANUARY 2014

We would like to update you on the completion of remedial works at Shell Sembawang retail station.

Since the incident occurred in May 2013, we have engaged an independent third party to assist with the vapour monitoring and to conduct an environmental site assessment at the station as well as the surrounding area.

Results from their environmental site assessment and from regular monitoring of fuel vapours along the public drains show that the surrounding area continues to remain safe and there is no health risk arising from the incident posed to the neighbouring community.

We have also received approvals from the relevant authorities for the re-opening of the station. The targeted date for the station's re-opening is **2 January 2014, Thursday**.

Thank you once again for your continued support. We look forward to welcoming you back and to serving you at the station!

Kind regards,

A handwritten signature in black ink that reads "Louis Tan".

Louis Tan
General Manager
Retail Sales and Operations (Singapore)
Shell Eastern Petroleum (Pte) Ltd
UEN: 196000089G