

Terms and Conditions for the VIP experience with Shell V-Power Lucky Draw

1. These terms and conditions shall apply to the Shell and VIP experience with Shell V-Power Lucky Draw (“this Promotion”) and is organised by Shell Singapore Pte. Ltd. (“Shell”).
2. Participation in this Promotion constitutes acceptance of these terms and conditions of this Promotion.
3. This Promotion will run from 27 July to 30 September 2026, both dates inclusive (the “Promotion Period”), subject to the terms and conditions herein.
4. Shell reserves the right to change the Promotion Period in its sole and absolute discretion without prior notice and without any liability.

Eligibility Criteria for this Promotion

5. Customers based in Singapore who are aged 18 years and above, and who:
 - i. are valid and existing Shell Asia App members and part of Singapore’s Shell GO+ Loyalty Program; or
 - ii. are valid and existing Corporate Shell Card customers, including Shell Fleet App customers, but excluding Shell Gift Card customers, and;
 - iii. make a Qualifying Purchase (defined hereunder) within the applicable Transaction Entry Periods (defined hereunder) are entitled to participate in this Promotion subject to terms and conditions herein (“**Eligible Customers**”).
6. The following categories of people are not eligible to participate in this Promotion:
 - i. All permanent and/or contract employees (“Employees”) of the Shell Group of Companies and their immediate family members (i.e. spouses, children, parents, brothers and sisters) (“Immediate Family Members”);
 - ii. Shell Retailers and their Employees working at Shell gas stations and Shell Car Wash and their Immediate Family Members;
 - iii. Employees of Shell retail partners including but not limited to: No. 17 Tea, Bee Live Beverages, Sarpinos, McDonald's, Yakun Kaya Toast, Markozar, Pressed by Cheeselads, GymPod, Old Chang Kee.
 - iv. This Promotion is not available to any potential new retail partners operating within Shell Select.

7. Shell has absolute discretion to determine the eligibility criteria for this Promotion. Such determination shall be final and conclusive and Shell is not obliged to give any reason for its determination.

Mechanics of this Promotion

8. Qualifying Purchases
- Eligible Customers will receive one (1) Lucky Draw entry for every one (1) litre Shell V-Power purchased in a single transaction.
 - If the qualifying purchase includes a decimal, the number of Lucky Draw entries will be rounded up to the nearest whole number. Example A purchase of 55.3 litres of Shell V-Power = 56 Lucky Draw entries.
 - From 11 August 2026 to 31 August 2026 (both dates inclusive), customers will be entitled to one (1) additional chance for every ten (10) GO+ points redeemed via the Shell Asia App.
9. To qualify for this Promotion and receive the Lucky Draw entries, Eligible Customers must scan the relevant code in their Shell GO+ App at the time of making the Qualifying Purchases in order for such purchases to be captured in the Shell Asia App and enable push notification or email on Shell Asia app.
10. Corporate Shell Card Eligible Customers will automatically qualify for this Promotion if the Qualifying Purchases criteria is met.

Conducting Lucky Draws

11. There will be a total of two (2) Monthly Draws at the end of the Promotion Period (collectively, **“Lucky Draws”**) on the dates specified below:

Draw	Campaign Month	For transactions made in periods below (“Transaction Entry Period”)	Draw Date
1	End July/ August Draw	27 July to 31 August 2026	3 September 2026
2	September Draw	1 September to 30 September 2026	14 October 2026

12. The Draw will be conducted at 2pm on 3 September 2026 and 14 October 2026 at Letrain Redemption Centre, located at 2 Havelock Road, #03-03 Havelock2, Singapore 059763.

13. The full list of draw dates and their prizes, value and number of winners as indicated below:

SN	Campaign Month	Draw Dates	Prize	Unit Value	Total of Winners	Total Value
1	27 July to 31 August 2026	3 September 2026	2 x passes for exclusive in-person meet and greet with Scuderia Ferrari HP drivers	\$2,000	15	\$30,000
2	27 July to 31 August 2026	3 September 2026	Exclusive virtual meet and greet with Scuderia Ferrari HP drivers	\$500	50	\$25,000
3	1 September to 30 September 2026	14 October 2026	Scuderia Ferrari HP 2026 Replica Red Puma Tee (with drivers' numbers, large size) Lewis Hamilton x 10 Charles Leclerc x 10	\$190	20	\$3,800
4	1 September to 30 September 2026	14 October 2026	Scuderia Ferrari HP 2026 Replica Signed Charles Leclerc Cap x 10	\$300	10	\$3,000
5	1 September to 30 September 2026	14 October 2026	Scuderia Ferrari HP 2026 Replica Signed Lewis Hamilton Cap x 10	\$300	10	\$3,000
6	1 September to 30 September 2026	14 October 2026	Scuderia Ferrari HP 2026 Replica Racing Jacket Large size x 10	\$480	10	\$4,800
7	1 September to 30 September 2026	14 October 2026	Scuderia Ferrari HP 2026 Lewis Hamilton Mini Helmet x 5 Charles Leclerc Mini Helmet x 5	\$800	10	\$8,000
8	27 July to 30 September 2026	3 September 2026 and 14 October 2026	Grand Total	NA	125 Winners	\$77,600

14. Winners for the Lucky Draws will be drawn at random via electronic algorithm within **14 days after the end of the Transaction Entry Period**. Winners' official announcement will be posted on www.shell.com.sg/shellvpower within 7 days after winners' selection.
15. For the purposes of identification and verification, Shell Asia app members' names and the last 4 digits of mobile number of the winners for the Lucky Draws will be shared in the above said winners' official announcement.
16. Pertaining to Corporate Shell Card Eligible Customers, for the purposes of identification and verification, the last 4 digits of the Shell Card account number and last 4 digits of the Customer's contact number or Unique Entity Number (UEN) will be shared in the above said winners' official announcement
17. Winners will be notified separately via email or phone call by no later than seven (7) days following Shell's official announcement.

Winners must accept and claim their prize within three (3) days of receiving the prize notification via email or phone call from the customer service team. If no response is received within this period, or if the prize remains unclaimed after the stipulated collection deadline, the prize shall be forfeited. Any forfeited prize may be awarded to the next eligible winner (where applicable) or shall revert to the Organiser, which may use, retain, dispose of, or otherwise deal with the prize at its sole discretion, subject to applicable laws. No correspondence or claims relating to any forfeited, unclaimed, invalid, or unredeemed prize will be entertained after the deadline. A winner whose prize has been forfeited shall not be entitled to any payment, compensation, or replacement prize whatsoever, and Shell shall not be liable for any forfeited, invalid, unclaimed, or unredeemed prize. If no replacement winner is designated under the promotion mechanics, no further draw will be conducted.

August Draw Prizes

2. As part of the August Draw, a total of fifteen (15) winners will be drawn to receive 2 x passes for an exclusive in-person meet and greet with Scuderia Ferrari HP drivers. An additional fifty (50) winners will be drawn to participate in an exclusive virtual meet and greet with Scuderia Ferrari HP drivers.

September Draw Prizes

18. As part of the September Draw, a total of sixty (60) winners will be drawn to receive any one (1) of the Scuderia Ferrari 2026 merchandise as shown below (to be selected at random): Scuderia Ferrari HP Replica Puma Drivers Tee (with Lewis Hamilton driver number, large size) (10 winners)
- i. Scuderia Ferrari HP Replica Puma Drivers Tee (with Charles Leclerc driver number, large size) (10 winners)
 - ii. Signed Scuderia Ferrari HP Replica Charles Leclerc Cap (10 winners)
 - iii. Signed Scuderia Ferrari HP Replica Lewis Hamilton Cap (10 winners)
 - iv. Scuderia Ferrari HP Replica Racing Jacket (Size L) (10 winners)
 - v. Scuderia Ferrari HP Lewis Hamilton Mini Helmet (5 winners)
 - vi. Scuderia Ferrari HP Charles Leclerc Mini Helmet (5 winners)

Prize allocation will be determined at random, and winners will not be permitted to choose their preferred prize item.

19. All prizes for the Lucky Draws ("Prizes") are not transferable or exchangeable for cash, credit or in kind and is subject to the terms herein. Winners shall be responsible for all ancillary and additional costs arising from the use of the Prizes insofar as these are not specifically indicated as part of the Prizes.
20. The Prizes shown on any advertising materials are for illustration purposes only. The design and colour of the Prizes may differ from the pictures shown.
21. Shell reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Prizes with an alternative item of any value without prior notice and without any liability.
22. Shell makes no warranty or representation (whether express or implied) on the quality, merchantability or suitability for use of the Prizes. Shell shall not be liable for any loss, injury or damage that may be suffered or incurred by any person in connection with these Prizes or the use of the Prizes

Use of Personal Information

23. For purposes of organizing and conducting this Promotion (including but not limited to the awarding and accounting for the Lucky Draws), Eligible Customers may also be required to provide their personal data to Shell. By participating in this Promotion, Eligible Customers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number,

mailing address) by Shell, Shell's partners, respective affiliates and/or companies hired by Shell to process the data, acting strictly under the directions of Shell and in line with our policy at <https://www.shell.com.sg/privacy/b2c-notice.html> (and as updated from time to time). If selected by Shell, the personal data of Eligible Customers may also be used in news features, marketing or publicity materials concerning this Promotion. Eligible Customers who have queries may contact Shell by calling +65 6235 3261 or at such number as updated by Shell from time to time, or communicate with Shell at SGP-DPO@shell.com for the local Data Privacy Officer for Singapore, or at ShellGoPlus-SG@shell.com

General

24. Shell reserves the right at any time in its sole and absolute discretion and without any liability whatsoever, to terminate, suspend or cancel this Promotion, substitute any of the Prizes, or waive or vary any of these terms and conditions without prior notice (including but not limited to the eligibility terms and criteria and the timing of any act to be done), and all Eligible Customers shall be bound by all such acts of Shell.
25. The decisions of Shell on all matters relating to or in connection with this Promotion, including in relation to any dispute in connection with this Promotion, are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning this Promotion.
26. Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with this Promotion howsoever arising, including but not limited to, the redemption and use of any of the Prizes, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort (including negligence) or otherwise. For the avoidance of doubt, any cancellation, termination or suspension by Shell of this Promotion shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
27. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, these terms and conditions shall prevail.

28. This Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all Eligible Customers are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.

29. A person who is not a party to this Promotion governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of its terms.

- The End -