

**Terms and Conditions for Shell GO+ Singapore Lucky Draw 2024 – Experience the Unseen: Behind the Scenes Journey with Shell and Scuderia Ferrari HP**

1. These terms and conditions shall apply to the “Experience the Unseen: Behind the Scenes Journey with Shell and Scuderia Ferrari HP” Lucky Draw (“**this Promotion**”) and is organised by Shell Singapore Pte. Ltd (“**Shell**”).
2. Participation in this Promotion constitutes acceptance of these terms and conditions of this Promotion.
3. This Promotion will run from 28 August and 8 September 2024, both dates inclusive (the “**Promotion Period**”), subject to the terms and conditions herein.
4. Shell reserves the right to change the Promotion Period in its sole and absolute discretion.

**Eligibility Criteria for this Promotion**

5. This Promotion is open to all Shell GO+ customers (“**Customers**”) in Singapore, except for the following categories of people that are not eligible to participate in this Promotion:
  - i. All permanent and/or contract employees (“**Employees**”) of the Shell Group of Companies and their immediate family members (i.e. spouses, parents, brothers and sisters) (“**Immediate Family Members**”);
  - ii. All agencies and/or service providers engaged by Shell (including but not limited to advertising agencies, promotion agencies, printing companies, event management agencies and any person assisting or who are involved in this Promotion) and their Employees and Immediate Family Members; and/or
  - iii. All dealers and/or distributors of products of the Shell Group of Companies and their Employees and Immediate Family Members.
6. Shell has absolute discretion to determine the eligibility criteria for this Promotion. Such determination shall be final and conclusive and Shell is not obliged to give any reason for its determination.

**Mechanics of this Promotion**

7. Qualifying Purchase

To participate in this Promotion, Customers must make a qualifying redemption of 10 Shell GO+ points via the Shell GO+ Catalogue in Shell Asia app within the applicable Promotion Period (“Qualifying Purchase”) to:

- i. Get 1 chance to qualify for the Lucky Draw within the Promotion Period.
- ii. Multiple redemptions are allowed. Each redemption of 10 Shell GO+ points qualify for 1 chance. For example, redemption of 2 x 10 Shell GO+ points qualify for 2 chances in the lucky draw.

8. Lucky Draw

- i. There will be **4 winners** selected for this Promotion (“Winners”), standing a chance to win the following prizes (“Draw Prizes”):
  - Ferrari Merchandises worth more than \$100

- Paddock Tour Shell Trackside Laboratory Tour with Shell Scientist – Valeria
  - Pit Lane Walk and
  - Refreshments in the Ferrari Motorhome
- ii. Winners will be drawn at random via electronic algorithm to extract the 4 winners within 14 days after the end of the Promotion Period.
  - iii. Winners will be notified via email and phone call from customer service team within 14 days after draw.
  - iv. Winners must confirm their attendance within 2 days upon receiving the announcement email or phone call from customer service team. If no response is received within 2 days, Draw Prizes will be forfeited to the next winners. No correspondence or claims regarding the Draw Prizes will be entertained after this date. A Winner whose Draw Prizes have been forfeited shall not be entitled to any payment or compensation whatsoever from Shell. Shell shall under no circumstances whatsoever be liable for any invalid, forfeited or unredeemed claim or prize.
9. Customers shall be responsible for all ancillary and additional costs arising from the use of the Draw Prizes, insofar as there are not specifically indicated as part of the Draw Prizes. Draw Prizes are not exchangeable for cash, partially or wholly or for other goods/services, or otherwise, either partially or wholly.
10. Shell reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Draw Prizes with an alternative item of any value. Shell makes no warranty or representation (whether express or implied) on the quality, merchantability or suitability for use of the Draw Prizes. Shell shall not be liable for any loss, injury or damage that may be suffered or incurred by any person in connection with the Draw Prizes or use thereto.

### **Use of Personal Information**

11. For purposes of organizing and conducting this Promotion (including but not limited to the awarding and accounting for the Draw Prizes), Customers will also be required to provide their personal data to Shell. By participating in this Promotion, Customers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number, mailing address) by Shell, Shell's partners, respective affiliates and/or companies hired by Shell to process the data, acting strictly under the directions of Shell and in line with our policy at <https://www.shell.com.sg/privacy/b2c-notice.html> (and as updated from time to time). If selected by Shell, the personal data of Customers may also be used in news features, marketing or publicity materials concerning this Promotion. Customers who have queries may contact Shell by calling +65 6235 3261 or at such number as updated by Shell from time to time or communicate with Shell at [SGP-DPO@shell.com](mailto:SGP-DPO@shell.com) for the local Data Privacy Officer for Singapore, or at [ShellGoPlus-SG@shell.com](mailto:ShellGoPlus-SG@shell.com).

### **General**

12. Shell reserves the right at any time in its sole and absolute discretion and without any liability whatsoever, to terminate, suspend or cancel this Promotion, substitute the Draw Prizes, or waive or vary any of these terms and conditions without prior notice (including but not limited to the eligibility terms and criteria and the timing of any act to be done), and all customers shall be bound by all such acts of Shell.

13. The decisions of Shell on all matters relating to or in connection with this Promotion, including in relation to any dispute in connection with this Promotion, are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning this Promotion.
14. Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with this Promotion howsoever arising, including but not limited to, the redemption and use of the Draw Prizes, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort (including negligence) or otherwise. For the avoidance of doubt, cancellation, termination or suspension by Shell of this Promotion shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
15. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, these terms and conditions shall prevail.
16. This Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all contestants are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.
17. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce any terms of such agreement.