

Terms and Conditions for the Shell Fleet Card Promotions

These terms and conditions shall apply to the Shell Fleet Card Promotion, organised by Shell. By taking part in the Promotion, you agree to be bound by these terms and conditions, and the decisions of Shell in relation to and in connection with the Promotion.

1 Definitions

- 1.1 **"Shell"** means Shell Eastern Petroleum (Pte) Ltd.
- 1.2 **"Autoserv Servicing Package"** refers to the five (5) Shell Autoserv Servicing Package set out in Section 2.2.1.1.3 below.
- 1.3 **"Promotion"** refers to this Shell Fleet Card Promotion.
- 1.4 **"Promotion Period"** means the period commencing from 0001hrs on 9 March 2020 to 2359hrs on 31 December 2021 (both dates inclusive).
- 1.5 **"Eligible Cardmembers"** means customers who are valid and existing Shell Fleet Card Customers. For avoidance of doubt, Shell Escape Cardmembers, Shell Value Drive Cardmembers, Shell Value Care Cardmembers and all commercial and business Credit and Debit cards are excluded from this Promotion.

2 Promotion

- 2.1 The promotion is open to all Eligible Cardmembers subject to the terms and conditions herein.
- 2.2 During the Promotion period,
 - 2.2.1 Eligible Cardmember are eligible to participate in the following offer:
 - 2.2.1.1 **\$20 off Autoserv Servicing Package**
 - 2.2.1.1.1 \$20 off Autoserv Servicing Package is not valid with other Autoserv promotions.
 - 2.2.1.1.2 Promotion is redeemable at all Autoserv outlets except Autoserv Paya Lebar Macpherson, Autoserv Newton Circus and Autoserv Upper Bukit Timah Hill.
 - 2.2.1.1.3 Promotion applies only to the 5 Autoserv Servicing packages listed below:

4L Helix HX5	4L Helix Power 0W-40
4L Helix Ultra SN 5W-40	6L Rimula R4L
4L Helix Ultra SN 5W-30	
 - 2.2.1.1.4 Service packages and products purchased at Autoserv are non-exchangeable and non-refundable. Promotion is valid while stocks lasts.
 - 2.2.2 All Eligible Cardmembers will be required to present their Shell Fleet Card to the Autoserv offices in Singapore before the purchase of the products and services.
 - 2.2.3 For further queries, please contact Shell Service Centre from Monday to Friday from 8.30am to 6.00pm or 1800-ESCAPEE (1800-372-2733).

3 General

- 3.1 In the event of any inconsistency or discrepancies between these terms and conditions and any advertising, promotional, publicity, brochure, marketing or promotional material relating to or in connection with the Promotion, these terms and conditions will prevail.
- 3.2 Shell shall not be responsible or liable for any loss whatsoever to any person in connection with this Promotion howsoever arising, including any error in purchasing the products and services offered.

- 3.3 Shell is not liable for any injury, loss or damage whatsoever or for any charges, costs or expenses of any kind whatsoever suffered or incurred as a result of or in connection with the Promotion, including, but not limited to, the loss of life, injury to person and/or loss or damage to property.
- 3.4 Shell has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion. Shell's decisions on all matters relating to this Promotion shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by Shell to any person (including the Eligible Cardmember). Shell shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter relating to the Promotion and no appeal, correspondence or claims will be entertained.
- 3.5 Shell reserves the right at its and their reasonable discretion to unilaterally terminate the Promotion or vary, delete and/or add to any of these terms and conditions from time to time without prior notice, including but not limited to cancelling, terminating or suspending this Promotion, the eligibility terms and criteria and the timing of any act to be done, and all Eligible Cardmembers shall be bound by these variations, deletions and/or additions.
- 3.6 While all information provided herein is believed to be correct and reliable at the time of publishing or posting online, Shell makes no representation or warranty whether express or implied, and accept no responsibility or reliability for its completeness or accuracy.
- 3.7 The terms and conditions are governed by the laws of Singapore, and all participating Eligible Cardmembers shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the Singapore Courts.
- 3.8 A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any terms of such agreement.